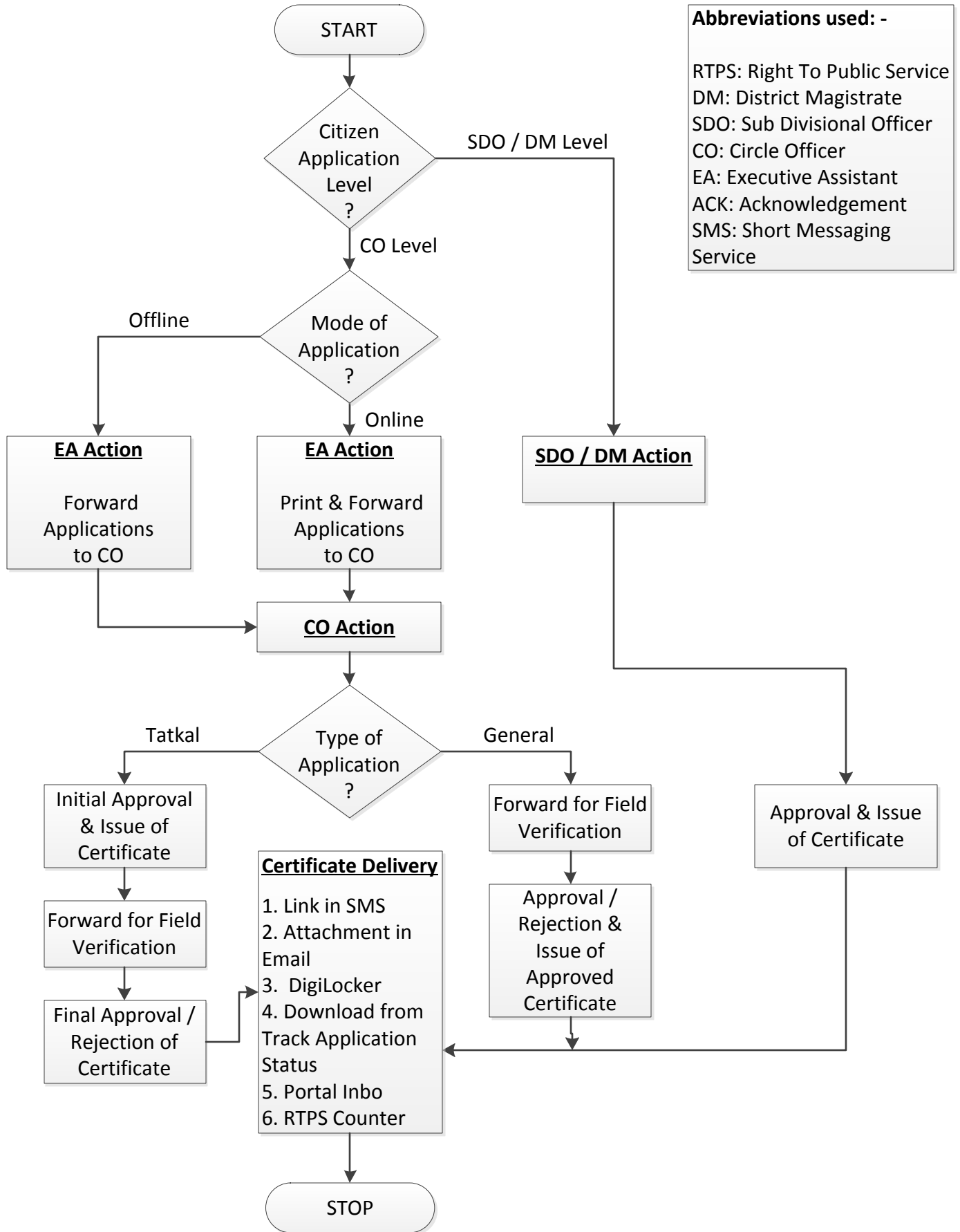


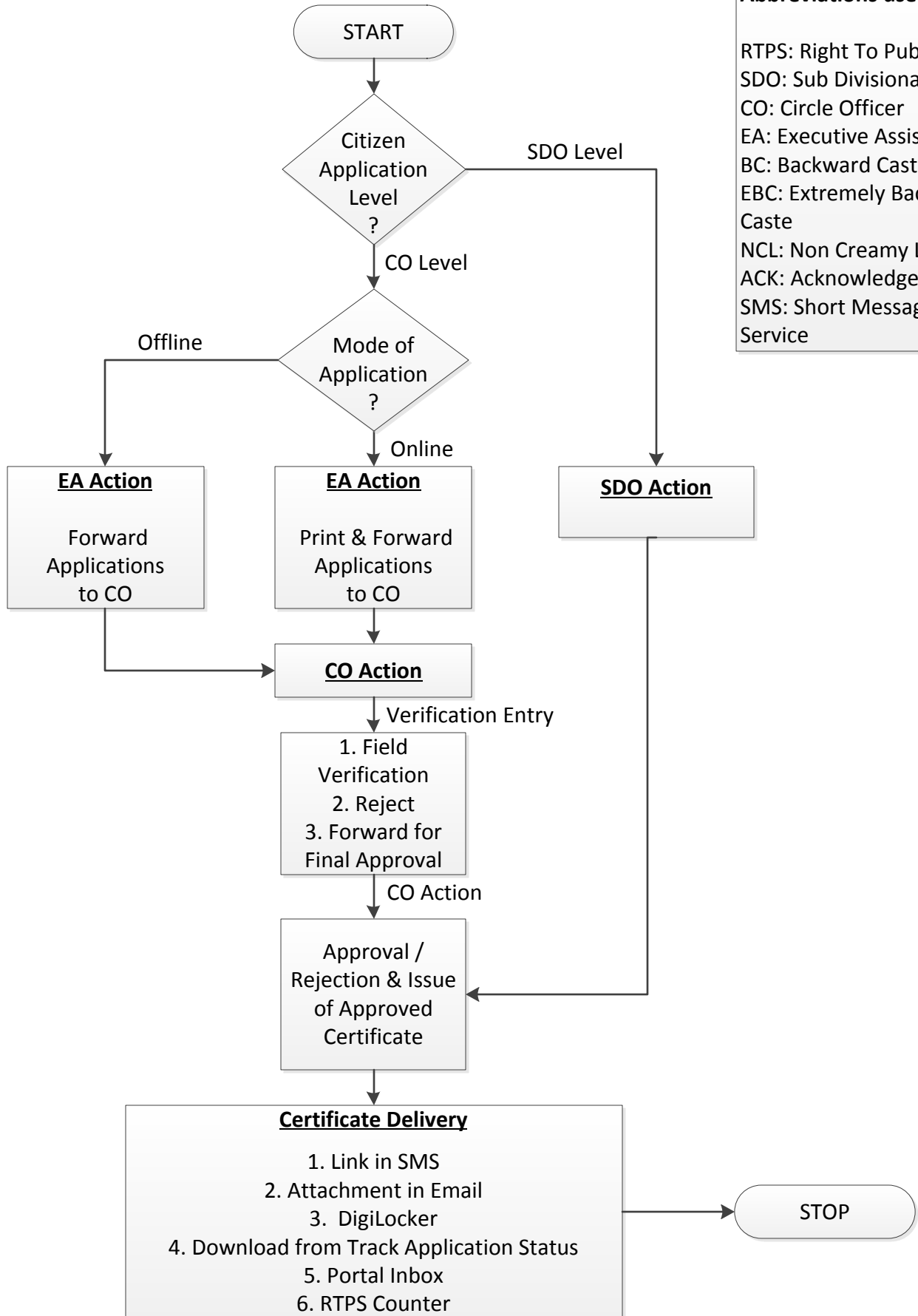
**Bihar e-District through ServicePlus Portal**  
 (https://serviceonline.bihar.gov.in)  
**RTPS Service of General Administration Department (GAD)**  
**Action Process Flow for Caste, Income & Residence Certificate at CO, SDO & DM level**



**Bihar e-District through ServicePlus Portal**  
 (https://serviceonline.bihar.gov.in)  
**RTPS Service of General Administration Department (GAD)**  
**Action Process Flow for BC/ EBC (NCL) Services at CO & SDO Level**

**Abbreviations used: -**

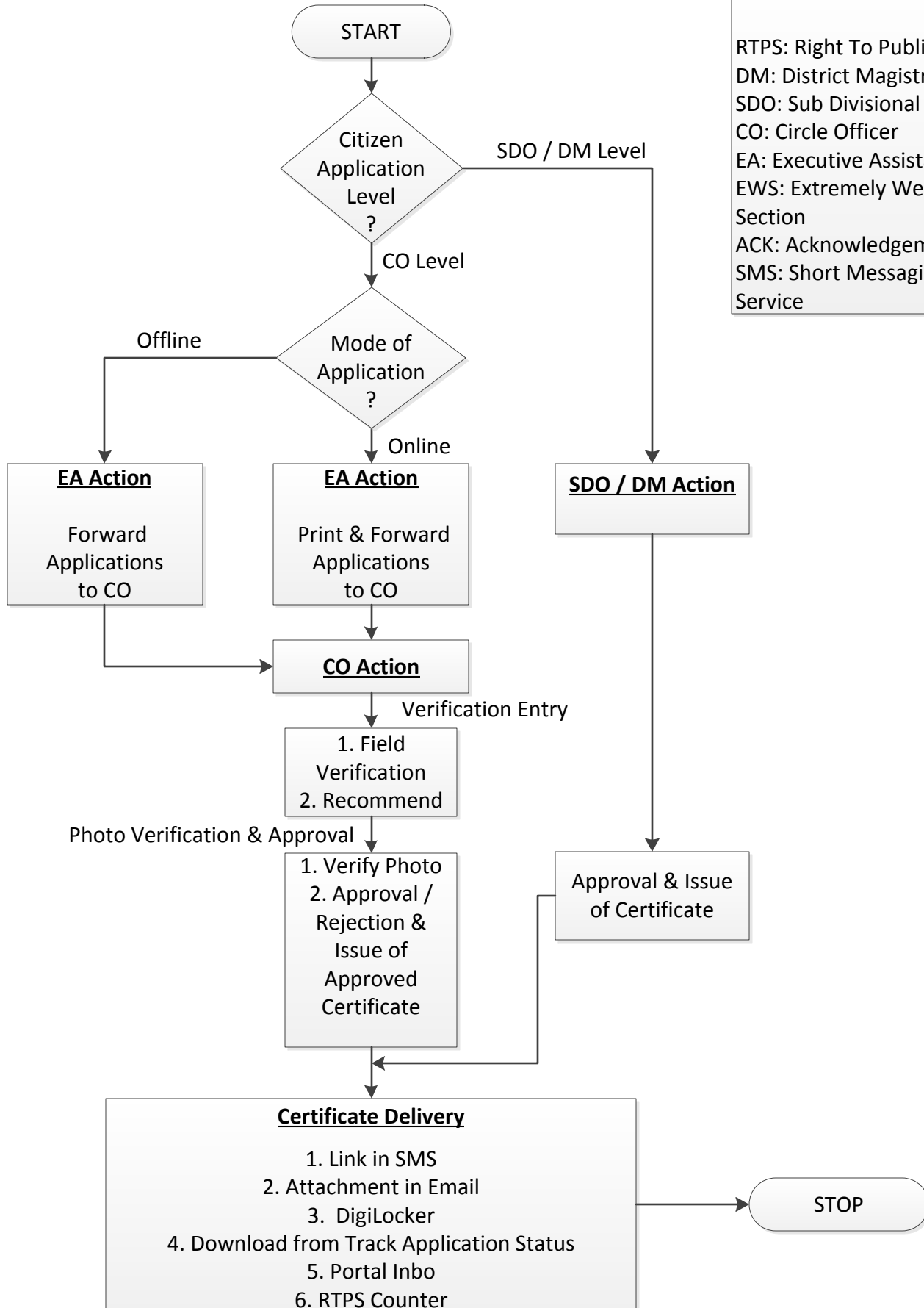
RTPS: Right To Public Service  
 SDO: Sub Divisional Officer  
 CO: Circle Officer  
 EA: Executive Assistant  
 BC: Backward Caste  
 EBC: Extremely Backward Caste  
 NCL: Non Creamy Layer  
 ACK: Acknowledgement  
 SMS: Short Messaging Service



**Bihar e-District through ServicePlus Portal**  
 (https://serviceonline.bihar.gov.in)  
**RTPS Service of General Administration Department (GAD)**  
**Action Process Flow for EWS Certificate at CO, SDO & DM level**

**Abbreviations used: -**

RTPS: Right To Public Service  
 DM: District Magistrate  
 SDO: Sub Divisional Officer  
 CO: Circle Officer  
 EA: Executive Assistant  
 EWS: Extremely Weaker Section  
 ACK: Acknowledgement  
 SMS: Short Messaging Service



**Bihar e-District through ServicePlus Portal**  
**(<https://serviceonline.bihar.gov.in>)**  
**RTPS Service of General Administration Department (GAD)**  
**Action Process Flow for OBC(NCL for the GOI) at CO, SDO & DM level**

**Abbreviations used: -**

GOI: Government Of India  
 RTPS: Right To Public Service  
 DM: District Magistrate  
 SDO: Sub Divisional Officer  
 CO: Circle Officer  
 EA: Executive Assistant  
 ACK: Acknowledgement  
 SMS: Short Messaging Service

